

INTEGRATED THINKING AT ADNOC DISTRIBUTION



Led by **Our Vision**

to be a leading, customer-centric, international mobility retailer.



Led by **Our Purpose**

Provide world-class customer experience through compelling fuel & non-fuel offerings, digital integration, and innovation to transform ADNOC Distribution stations into destinations-of choice.



Led by **Our Values**

Please refer to page no 12.



What We do and **Where** **We Operate**

Please refer to page no 15 and 16.



What we **Focus** on: **Material Topics**

Material topics are the issues that most affect our ability to create and protect value and where ADNOC Distribution has significant impacts on the economy, environment and people guiding our strategy, risk management and reporting.



Who we **Benefit**

Customers, communities, vendor, employees, shareholders government and regulatory bodies.



How we measure performance **Our** **Performance** **Snapshot**

Please refer to page no 19.



Our values



Progressive

Our **Progressive** approach ensures that we remain at the forefront of innovation, evolving to meet emerging trends and customer needs.



Collaborative

By cultivating a **Collaborative** spirit, we work with partners, communities, and stakeholders to deliver mutually beneficial outcomes and solidify our leadership in the global energy transformation.



Respectful

Through **Respectful** engagement, we cultivate a culture of inclusivity and mutual respect, upholding the highest professional and ethical standards in all our operations. This commitment underpins our dedication to community development and environmental responsibility, ensuring that our growth supports broader societal progress.



Responsible

We are committed to future-proofing our business by embracing **Responsible** practices that prioritize sustainable and environmental stewardship. Through investments in alternative fuels and innovative technologies we are committed in operational efficiency and enabling cleaner, more sustainable energy solutions.



Efficient

Our focus on **Efficient** practices drives us to maximize value for our people, local community, partners, and the nation by contributing to the UAE's vision for growth innovation, and environmental protection, while maintaining a sharp focus on delivering superior customer experiences.